



Payment Information
&
Cancellation Policy

PAYMENT INFORMATION

1. You can purchase the amount of your fees via your PayPal account.
2. For group lessons payments are made in advance.
3. For private lessons payments are made after the completion of each lesson.

CANCELLATION POLICY

1. Group lessons cannot be cancelled or rescheduled.
However, if you are not able to attend the class you will still have access to the lesson's educational material, which will be posted on our virtual classroom.
2. You are able to cancel a private lesson up to 12 hours prior to the scheduled class, without any charge.

In case you cancel in less than 12 hours prior to the scheduled class, you will be charged 100% of the lesson fee.

CANCELLATION POLICY

3. For lessons' cancellations due to technical problems (poor or no internet connection, power failure, device breakdown etc.) the following apply:
 - a) In case you face a technical issue and be able to inform us 12 hours prior to the scheduled private class, we will reschedule the lesson for another day. If you inform us in less than 12 hours prior to the scheduled private class or if your connection fails during the lesson, we will not be able to reschedule the lesson and you will be charged 100% of the lesson fee.

CANCELLATION POLICY

- b) In case we face a technical issue, we will inform you as soon as possible and we will schedule a free lesson for another day.